

Christmas Party Terms & Conditions

All bookings can be held provisionally for 14 days, a deposit of £10.00 per person will be due in order to confirm your booking. Should the deposit not be received within this period your booking may be automatically released.

Any cancellations must be communicated by email or in writing to Hermitage Hotel by the party organiser; we cannot accept reduced numbers or cancellations for group bookings (bookings over 15) later than 6 weeks prior to arrival.

Charges will be based on the final number of guests held at this time with a deposit. Final balance of payment is due no later than 14 days prior to date of event. Non-payment of final balance by the date due will render our contract with you void.

Deposits are strictly non refundable or transferable in all circumstances.

Individual meal choices are required 14 days in advance, place cards will be produced and provided by the Hermitage with each individual name and menu requirement, the organiser is required to arrive early in order to position the cards 30 minutes prior to sit down.

All drinks must be provided by the hotel unless prior written agreement has been made and corkage paid. Guests found bringing their own drinks will be charged accordingly.

The Hermitage reserve the right to refuse admission and remove from that service any persons, whose condition in the opinion of the Hermitage or its staff interferes, or is likely to interfere with the enjoyment of the service by other participants. The Hermitage does not accept any responsibility in respect of the person prevented from entering the function, or asked to leave due to their conduct.

Accommodation: Reduced rates for standard accommodation Monday – Friday £30.50 per person, Saturday £38.50 per person – standard accommodation is limited but upgrades may be available at additional cost. Deposits are £10.00 per person. Complimentary organisers' accommodation and breakfast is available for all parties confirmed with 25 or more guests (Sunday – Thursday) and 40 or more guests (Friday – Saturday).

To ensure the success of each party a minimum number of people is required. In the unlikely event of not achieving this number the hotel reserves the right to offer an alternative date or make a full refund of monies paid.

The Hermitage does not accept any liability and shall not be liable for non-completion of any party, or for any delays as a result of:-

- Strikes, Riots or Lockouts affecting any trade
- Adverse weather conditions
- Loss, damage or cancellation due to Fire, Flood or any other cause beyond its control.

These terms and conditions are governed by English Law and in the unlikely event of a dispute, the parties shall submit to the exclusive jurisdiction of the English courts. The liability of the Hermitage in respect of any breach of these Terms and Conditions, including applied Terms shall not extend any consequential loss whatsoever suffered by the client or their guests.

VAT @ 15.0% is included in the quoted prices.

Please contact us on 01202 557 363 if you have any queries.